



Terms for User

1. The Customer shall not modify, adapt, alter, translate or create any derivative works from the software and/or remove or permit any third party to remove any Subscriber Identity Module (SIM) Card inserted in the Product(s).
2. The Customer shall not reverse, assemble, decompile, disassemble, or otherwise attempt to derive the source code for any Software without obtaining written authorization from the Company
3. The Customer shall not assign, sublicense, lease, rent, transfer, disclose such software to any third party.
4. The Company shall not be liable for, any damages to, or viruses that may infect any equipment on account of Customer's access to, use of, or browsing on Company's website.
5. The Customer shall use the Product(s) in compliance with this Terms of Use and Applicable Laws.
6. The Customer is responsible for maintaining the confidentiality of its login credentials and/ or any Customer's account activity and agrees that the Company shall not be liable for any loss as a result of Customer's unauthorized access by any third party
7. The Customer shall not invade privacy of any third party while using the Product(s).
8. The Customer shall inform the drivers/users of the vehicle that the vehicle is being tracked and take their "consent" / "no objection" in writing
9. The Customers shall ensure that the drivers will have read the safety instructions and operating manual before using the Product(s)
10. The Customer acknowledges and accepts, as informed by the Company prior to the tracker/ immobilizer installation, that the usage of the tracker/ immobilizer comprises of certain inherent risks which may result in loss of electrical circuit and / or manufacturing warranty of the vehicle either partially or completely and the Customer has explained and informed the same in detail to its drivers/users, the usage of which shall constitute "volenti non fit injuria". Further, the Customer declares and confirms that the Company shall not be liable for any such loss arising out of such installation or usage of tracker/ immobilizer
11. The Customer shall not stick or permit to stick any proprietary notices on the Product(s).
12. The Customer shall not use the Product(s) and SIM for any unlawful purpose or in any way that interferes with or disrupts the services of any service provider.
13. In case the Customer provides any information that is false, misleading or incomplete, the Company has the absolute right to terminate its Services and close Customer's account.
14. The Customer represents and warrants that it is at least 18 years old (if an individual) and has full and absolute power to execute this Terms of Use (if its an entity).
15. The Company reserves the right, in its sole discretion, to determine if the Customer has violated this "Terms of Use", and to take any action it deems appropriate.
16. The Customer acknowledges and agrees that the liability of the Company shall not exceed the cost of the Product
17. In case the Customer fails to pay the renewal charges within 15 days from the date of renewal, the services related to the products shall automatically be deactivated.
18. **The Customer agrees to and gives its "no objection" for the following:**
  - a. the Company may monitor, collect, use, store, communicate, retain and disclose the location information of the Customer's Vehicle;
  - b. the Company may use data from a Company's location tracking and communication technologies to monitor and collect global positioning satellite coordinates showing the location of the Customer's Vehicle;
  - c. the Company may monitor, collect and communicate location information to the Customer through communication technologies and networks chosen by the Company;
  - d. the Company may investigate Customer's account without notice to the Customer and use GPS data, shipment tracking numbers, delivery confirmations, credit card transaction data, or any other information at Company's discretion in order to respond to inquiries from statutory authorities, or to defend other disputes, as the case may be;

Every Customer is bound by these "Terms of Use" in entirety before purchasing any Product(s) includes all amendments made from time to time.

I have read and understand the safety instructions and operating manual before using the company product including this term for customer, I hereby give my consent for vehicle immobilization feature.

Name of Customer:	Date:
Signature:	Place:

**FOR  
ACTIVATION**

Kindly return the complete form to [customercare@sensestar.in](mailto:customercare@sensestar.in) for activation of service.  
Or you can fill the form on our website: [www.sensestar.in/activate](http://www.sensestar.in/activate)

**UNDERTAKING FOR USE OF SIM CARD**

SENSESTAR (The Manufacturer) of the device is providing facility of embedded Multi profile SIM Cards issued by Telecom companies along with purchase of STAR 01 system to the customer (end user) for the use of the product.

This SIM card will be temporarily pre activated for the period of 2 months at the time of purchase of the product and will be permanently activated after the completion of KYC formality by the customer (end user) within 30 days of the purchase.

For the purpose of completion of KYC formality, Customer (end user) has to furnish self attested copies of the following documents by email address: [customercare@sensestar.in](mailto:customercare@sensestar.in) to Sensestar.

1. Self attested copy of Aadhar card of the customer (in case of individual) as address proof.
2. Self attested copy of PAN card of the customer (in case of the individual/company/LLP/Firm) as identity proof.
3. Self attested copy of any utility bill not older than 3 months provided by public sector telecom companies/ electricity distribution companies (board) (in case of company/LLP) as address proof of the entity.
4. Copy of certificate in incorporation (in case of the company/LLP as address proof of the entity).
5. Copy of vehicle registration certificate (on which product is fitted)
6. Copy of invoice of the product namely STAR 01.
7. Copy of vehicle RC in which the products get fitted.

In case of non furnishing/completion of KYC formality within 30 days of purchase, services are likely to be discontinued.

Customer address and id proof should match the name of the customer mentioned in the registration certificate.

SIM card rental for the first 12 months from the date of purchase shall be borne by the SENSESTAR, subsequently rentals shall be paid by the customer through telephone service provider as per recharge mechanism provided by the telecom service provider.

Customer undertakes that he/she shall abide all the instructions given above to avail the SIM card facilities,

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Sign of the customer